

Visa Consumer Authentication Service Customer Data Center Migration

Overview: The Visa Consumer Authentication Service (VCAS) will be migrated to Visa data centers in a phased approach beginning 1 July 2025 and ending 31 March 2026. VCAS users will need to take specific actions to complete the migration depending on the VCAS features and functionality they use today.

Visa will begin a phased migration of VCAS to Visa data centers beginning **1 July 2025** and ending **31 March 2026** to improve security, performance and resiliency by maximizing Visa's global scale and infrastructure.

The specific actions needed to complete the migration will depend on which VCAS features and functionality are being used today. See the Client Impact and Required Actions section below for a summary of the current actions required based on the VCAS solution being used.

VCAS Background

Visa acquired CardinalCommerce in 2017, and since then has built VCAS into a robust, state-of-the-art authentication solution.

The VCAS team is committed to handling the majority of the requirements in order to reduce the effort and resources needed for VCAS users to complete the migration. Visa will provide additional details in future communications on the migration plan and how VCAS users will be migrated in the most efficient and effective way possible.

Client Impact and Required Actions

Trust IP Ranges

VCAS users that have integrated Real-time Data Exchange (RDX) or Authentication Data Exchange (ADX) APIs will need to:

- Trust the following IP subnet ranges (preferred):
 - 198.241.177.0/24
 - 198.241.169.0/24
- If the full IP ranges cannot be trusted, the below IPs should be trusted (minimum requirement):
 - 198.241.177.108

At a Glance			
Audience		Impact	
Issuers		Action required	
Processors			
Agents			
Key Dates			
<ul style="list-style-type: none">• 1 July 2025: Start of phased VCAS customer migration• 31 March 2026: End of phased VCAS customer migration			
Networks		Special Impacts	
Visa Network	✓	Europe Processing	
Interlink Network		Affects Merchants	
Plus Network		Regulatory Impact	
V PAY		BER Impact	
Category		Article Type	
E-Commerce & Authentication		New	
Products / Systems Impacted			
Visa Consumer Authentication Service			

- 198.241.177.109
- 198.241.169.24
- 198.241.169.34
- Continue to trust current IP addresses until the migration is complete

Request a Project

VCAS users that utilize file transfer services (Secure File Transfer Protocol [SFTP] Reporting, File Processor or Bulk Confirmed Marking) will need to request a project using the [Visa Support Hub](#) via Visa Access (formerly Visa Online) or their Customer Success Manager (CSM) by **1 July 2025**.

The objective of this project is to establish connectivity between the user's system and the Visa File Exchange Service (VFES). A secondary project will be needed to complete the actual data center migration; this secondary project will include testing the files before sending traffic to the Visa data center. Prior to requesting a project, users should have ready the information listed below, as it is required to create a new Visa Access ID for VFES.

- Account Owner (the person responsible for file transfer services in the user's organization) and Manager (backup contact)
 - Organization Name
 - Visa Business Identification (BID) number
 - Full Name (file delivery contact)
 - Job Title
 - Email Address
 - Business Address
 - Phone Number
- Secure Shell (SSH) Keys
 - VFES requires SSH keys for authentication and securing communication.
 - If VCAS currently hosts the SFTP folders, users will need to create a public and private key pair per environment (Staging and Production).
 - If you currently host the SFTP folders, Visa will provide the SSH public key during your project.

Sign Up for Future Data Center Migration Updates

Visa will use the following channels to communicate data center migration updates, and strongly recommends VCAS users subscribe to ensure receipt of migration-related communications and notifications.

- [VCAS Status Page / CardinalCommerce Status](#): This status page is primarily used to communicate planned and unplanned events that may impact operational status.

- Subscribe for updates to one or more of the following based on your VCAS solution:

- VCAS Issuer Services
- The Real-time Data Exchange (RDX)
- File Processor
- Authentication Data Exchange (ADX)
- Reporting Extract
- VCAS Portal

- The visa.com [Opt-in to VCAS updates today!](#) page: This is primarily for new VCAS product information, updates and educational opportunities. Visa will also use this channel to communicate data center migration updates via email.

Action Summary for VCAS Issuers and Processors

VCAS Features / Functionality	Action 1 Sign Up	Action 2 API Updates	Action 3 File Transfer
RDX	Sign up for VCAS data center migration notifications	Trust IP Ranges	N/A
ADX			
File Processor		N/A	Open a project
Reporting Extract			
Bulk Confirmed Marking			

For More Information

For more information on the VCAS migration, navigate to the [Visa Support Hub](#) and search for the following document names:

- VCAS Customer Data Center Migration
- VCAS Customer Data Center Migration FAQs

Contact Information

Visit the [Visa Support Hub](#) to search for answers to your questions and create a case if needed. Otherwise:

AP, CEMEA, Europe and LAC: Create a case in the [Visa Support Hub](#).

Canada and U.S.: Contact eSupport@visa.com.

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